

What if there are problems?

If problems arise, you should contact us. In many cases problems are the result of a small misunderstanding. While we try to ensure we communicate clearly and effectively, in many cases there is quite a lot of information to absorb when you are meeting with us and clarifications may be needed. You should never feel any question is “stupid,” or feel nervous about calling us and asking us about something. We promise to try to answer every question and to be patient.

What is our Privacy Policy?

In addition to our professional obligations to keep your information private and confidential, we are also governed by the *Personal Information Protection and Electronic Documents Act* (“PIPEDA”) and the Canadian Standards Association *Model Code for the Protection of Personal Information* which it incorporates, as are all lawyers and most businesses and government offices. Our office maintains a Privacy Policy consistent with the PIPEDA, a copy of which is available upon request.

We take all reasonable measures to ensure your data and files are safe and secure including, monitored building security system, managed firewall, a RAID array, systematic backup, locked file storage with key controls, and so on.

Our goal is to have you feel secure in dealing with us.

What is our Mission Statement?

Our Mission Statement sets out our goals in written form:

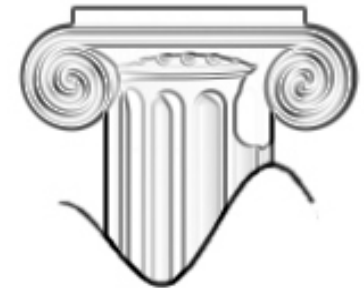
1. To deliver quality legal services in a pleasant environment.
2. To attend to our clients’ needs in an efficient, timely and cost-effective manner.
3. To keep our clients informed.
4. To be an asset to the community in which we live and work.
5. To manage our practice effectively so as to provide a steady source of income for the support of our family.

To this end we endeavor to control overhead costs while not sacrificing quality of service. We believe our firm must be competitive with firms in larger centres if we want to keep your legal business in our community.

We are also active in our community, as well as our Church. We make every effort to participate in community organizations and worthwhile causes while maintaining a balance with work and family. We would rather participate in a few activities and carry out our promises and obligations than join too many things and accomplish nothing.

Give us a try or drop in for a price estimate if you are contemplating a transaction or doing some legal work.

About the Alexander Jackson Law Office



ALEXANDER JACKSON LAW OFFICE

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Who are we?

The Alexander Jackson Law Office is a full-service law office. We are comprised of F. Alexander Jackson, LL.B., a sole practitioner, and his staff.

Where are we located?

We are located in the Town of Minnedosa in Western Manitoba, Canada. We are approximately midway between the City of Brandon and the Riding Mountain National Park on Hwy #10 and between the City of Winnipeg and the Town of Russell, on the Manitoba/Saskatchewan border, on Hwy #16.

Our offices are located on the lane entrance to the John's Tax Service building, next to the Heritage Co-Op Food Store Parking Lot and across the lane from the main entrance to the Heritage Co-Op Food Store and the Heritage Co-Op Service Station and Convenience Store. We share our reception area with the Minnedosa Chiropractic Office of Dr. Jerry Gallo.

What area do we serve?

Our main service area extends from the Riding Mountain National Park in the north to and including the City of Brandon in the south and from the Town of Neepawa in the east to the Town of Shoal Lake in the west. The Provincial Court centres we serve are Minnedosa and Neepawa and the Court of Queen's Bench centre we serve is

Brandon. We do land transactions and estate work anywhere in the Province of Manitoba.

What areas of practice do we do?"

The areas in which we most commonly practice are:

- ◆ Real Estate (Purchase, Sale and Mortgage);
- ◆ Condominiums and Life Leases;
- ◆ Estates (Probate and Administration);
- ◆ Estate Planning (Wills, Powers of Attorney and Health Care Directives);
- ◆ Municipal and Planning (Subdivision, etc.);
- ◆ Committeeship under *The Mental Health Act* (Manitoba.);
- ◆ Incorporations, Partnerships and Business Transactions;
- ◆ Leases (Farm, Commercial, and Residential;)
- ◆ Family Law (Separation, Divorce;)
- ◆ Criminal Law (in local Provincial Court Centres only)

There are areas in which we do not practice due to the limited number of such matters in the area and the travel requirements, for example:

- ◆ Immigration Law;
- ◆ Patent and Copyright Law;
- ◆ Child Protection Law;
- ◆ Federal Court actions;
- ◆ Appeals to the Court of Appeal or Supreme Court of Canada;

In these and other areas where we do not regularly practice, we can help you find a firm that can help you.

What is our background?"

Our office opened on May 1, 2003. F. Alexander Jackson has been practicing in the Minnedosa and Neepawa area since 1988. F. Alexander Jackson formerly held a management position at the Divisional Office of a major Chartered Bank in Winnipeg.

How can we help?

We can help you with your legal issues in most areas of practice. When we cannot help, we will tell you so and help you find a firm that is able to help. We have a wide range of brochures and pamphlet information available in our reception area. In addition, we offer information on our website at: <http://www.ajaxlaw.ca>.

If your issue is one for which inexpensive or free help is available through a government department or volunteer organization, we will tell you so and provide you with a referral or contact information.

We regularly do small matters, such as Notarization, for regular clients at no cost or reduced cost.

Why the Alexander Jackson Law Office?

We strive to provide quality legal service in a relaxed environment. We want to keep your legal business in the Minnedosa Area. We don't see why you should travel a distance to another town or city to get the legal assistance you require.